



GTC's - General Terms and Conditions

General information

Unless expressly agreed otherwise, all transactions between the Bikeschule Lenzerheide and its customers are subject to these General Terms and Conditions (GTC's). The object of the company is the operation of a bike school. In particular, this includes services such as teaching the skills and knowledge of biking, without guarantee of a specific training success, as well as guiding and accompanying during biking.

Service Promise

The payment of the service offer constitutes the contractual relationship. Both the services paid for on site and the online reservations are considered confirmed bookings. The Bikeschule Lenzerheide undertakes to comply with the offer sold, including the points listed below.

The Bikeschule Lenzerheide guarantees the service only if payment has been made in this respect. For short-term reservations that do not take place online, a cash payment will be offered at the Guide. The cash payment is made in this respect before the execution of an offer.

Ticket of the bike school

Tickets for lessons are personal and non-transferable.

Refund

Refunds will only be made in the event of accident or illness on presentation of a local medical certificate. For the refund of cancelled bookings, the same payment instrument as used in the original transaction will be used or will be made by bank transfer.

Prices

The prices quoted are in Swiss francs. If payment is made in Euro, the conversion rate of 1 : 1 will be applied. The prices are VAT-free. The published services and prices are not binding for the Bikeschule Lenzerheide. Prices and program are subject to change without notice. All information is subject to availability.

Cancellation

The cancellation of a reservation for group lessons must be made at least 48 hours in advance by e-mail (info@bikeschulelenzeride.ch) or telephone (**081 385 10 74**). Otherwise the full price will be charged according to the reservation.

For camps and packages, cancellation up to 8 days before the start of the course is free of charge. In case of a late cancellation, the full amount must be paid.

The Bikeschule Lenzerheide reserves the right to replace an unpaid reservation with a paid reservation.



Cancellation by Bikeschule Lenzerheide

The Bikeschule Lenzerheide has the possibility not to carry out offers due to insufficient participants, weather conditions or similar. In these cases, the participants will be refunded the full amount paid. Further claims against the Bikeschule Lenzerheide will be rejected. The Bikeschule Lenzerheide may adapt and change the program due to critical weather conditions.

Liability

Bikeschule Lenzerheide is not liable for accidents that occur before, during and after lessons. The conclusion of an accident or liability insurance is the responsibility of the participants.

Bikeschule Lenzerheide is not liable in case of failure, force majeure or an event which cannot be foreseen or avoided by Bikeschule Lenzerheide despite all due diligence.

Increased accident risk

Mountain biking is always associated with an increased risk of accidents (falls, collisions with motorized traffic, rock falls in the mountains, etc.). Therefore, all participants are expected to take a considerable degree of personal responsibility and prudence. On all bike tours, it is obligatory to wear a certified bike helmet. It is strongly recommended to wear appropriate bike clothing, including bike gloves and glasses.

The participation in the offers of the Bikeschule Lenzerheide takes place always in own responsibility and on own risk.

Data Protection

The SSSL reserves the right to use any picture material for marketing purposes. Guests may revoke their permission to use and pass on data and images at any time by sending a message to info@bikeschulelenzerheide.ch to this effect. The data necessary for the business transaction will nevertheless be treated confidentially.

Amendments to these GTC's

Bikeschule Lenzerheide reserves the right to modify these general terms and conditions in the course of time. The current version of the general terms and conditions will always be published on the website.

Content of the Online Offer

The Bikeschule Lenzerheide (hereinafter referred to as "author") assumes no liability for the topicality, correctness, completeness or quality of the information provided. Liability claims against the author relating to material or immaterial damage caused by the use or non-use of the information provided or by the use of incorrect or incomplete information are generally excluded, unless the author can be proven to have acted with intent or gross negligence.

All offers are subject to change and non-binding. The author expressly reserves the right to change, supplement or delete parts of the pages or the entire offer without prior notice or to discontinue publication in two parts or permanently.



References and Links

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The author hereby expressly declares that at the time the links were created, no illegal content was recognizable on the linked pages. The author has no influence whatsoever on the current and future design, content or authorship of the linked pages. Therefore the author dissociates himself hereby expressly from all contents of all linked/connected sides, which were changed after the link setting. This statement applies to all links and references set within the author's own Internet offer as well as to third-party entries in guest books, discussion forums and mailing lists set up by the author.

For illegal, incorrect or incomplete contents and in particular for damages arising from the use or non-use of such information, the provider of the page to which reference is made is solely liable, not the party who merely refers to the respective publication via links.

Choice of law

Swiss law applies.

Place of jurisdiction, place of performance and choice of law

Place of performance is the central location of the Bikeschule Lenzerheide. The place of jurisdiction for disputes is Vaz/Obervaz. The contract language is German.

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